



UNDEFEATED
QUARTERBACK TRAINING

Refund + Cancellation Policy

REFUND POLICY

- After sessions are booked, refunds are not available.
- If UQBT is responsible for the canceled session, we will offer a reschedule opportunity.

CLIENT CANCELLATION POLICY

- In the event of a true, unavoidable emergency, a reschedule date will be issued with no fee.
- Any cancellation or reschedule made less than 24 hours in advance will result in a cancellation fee equal to 50% of the session price.
- We value having a full hour to train. With that being said, being more than 15 minutes late will result in cancellation. However, in most cases, we will do our very best to reschedule your session for another time that is convenient to you.